

WEBSITE PRIVACY POLICY

CU Phosco is committed to ensuring that your privacy is protected. This policy explains how we use the information we collect about you and the procedures that we have in place to safeguard your privacy when using our website.

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

 When you register with CU Phosco and/or place an order for products or services, we need to know your name, delivery address, account details and e-mail address. We also collect information when you complete surveys, provide feedback or participate in competitions. Participating in CU Phosco's online communities, including our social media channels/pages and blogs.

HOW WILL WE USE THE INFORMATION ABOUT YOU?

- The information collected allows us to fulfil your order, notify you of the status of your order and manage your account.
- In processing your order, we may send your details to, and also use information for credit reference agencies and fraud prevention agencies.
- We monitor customer traffic on an aggregate basis in order to help us develop and improve our web site for the benefit of our customers.

MARKETING

- We would like to send you information about our products, services, events. To receive our marketing emails you must opt-in to our newsletter, you can opt-out at any time should you wish.
- We will keep your information safe and will not share your information for marketing purposes with other companies.

ACCESS TO YOUR INFORMATION AND CORRECTION

• You have the right to request a copy of the information that we hold about you. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information that you think is inaccurate.

OTHER WEBSITES

• Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their privacy policies.

CHANGES TO OUR PRIVACY POLICY

• We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 16th May 2024.

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• All design, text, graphics and the selection or arrangement thereof are the copyright of CU Phosco. Permission is granted to electronically copy and print in hard copy portions of this site for the sole purpose of placing an order with CU Phosco. Any use of materials on this site for other purposes (including reproduction for purposes other than those noted above and modification, distribution, or republication) without the prior written permission of CU Phosco is strictly prohibited.

GOVERNING LAW

• The contract between us shall be governed by and interpreted in accordance with English law, and the English courts shall have jurisdiction to resolve any disputes between us.

Please contact us if you have any questions about our privacy policy or information we hold about you;

- By email at; hello@cuphosco.com
- Or write to us at; CU Phosco, Charles House, Furlong Way, Great Amwell, Ware, Hertfordshire, SG12 9TA